

Information about your water, drainage, wastewater and solid waste utility services.

Have a Say in Our Future! SPU in 2020

Seattle Public Utilities is seeking your help in developing our Strategic Business Plan. The plan will guide our investments, services and rates from 2015 to 2020 – with the goal of keeping Seattle one of the best places to live.

Beginning in January 2014, we will be holding a series of community meetings to hear directly from you. Please join us.

February 5, 2014, 6:00 p.m. – 8:30 p.m.
Garfield Community Center
2323 East Cherry Street, Seattle, 98122

February 13, 2014, 6:00 p.m. – 8:30 p.m.
High Point Community Center
6920 34th Avenue SW, Seattle, 98126

February 20, 2014, 6:00 p.m. – 8:30 p.m.
Magnuson Park – The Brig
6344 NE 74th Street, Seattle, 98115

February 22, 2014, 10:00 a.m. – 12:30 p.m.
North Seattle Community College
9600 College Way North, Seattle, 98103

March 1, 2014, 10:00 a.m. – 12:30 p.m.
Van Asselt Community Center
2820 South Myrtle Street, Seattle, 98108

Thank you for participating in the development and improvement of your water, solid waste, sewer and stormwater utility.

Can't attend a community meeting? Take a survey online and learn more at www.seattle.gov/util under "SPU in 2020."



Utility Rates Support Quality of Life

Seattle Public Utilities provides high-quality drinking water, recycling, garbage pickup, sewer and stormwater drainage services that sustain and improve your quality of life. Our purpose is simple—we provide efficient and forward-looking utility services that keep Seattle the best place to live.

Projects Your Rate Dollars Support

- Capping the city's drinking water reservoirs and continuing our reputation as having some of the best tasting and safest water.
- Projects to protect Seattle's waterways from raw sewage and polluted stormwater runoff.
- Projects to protect your health and safety by preventing flooding and sewer backups.
- Rebuilding the city's aging recycling and disposal stations, which will help us reach our 60 percent recycling goal by 2015.

Typical Residential Bill for Two Months of Service

Service	2013	2014
Water ¹	\$ 72.76	\$ 77.86
Sewer ²	\$100.20	\$101.06
Drainage ³	\$ 48.20	\$ 53.16
Solid Waste ⁴	\$ 78.60	\$ 81.90
Total	\$299.76	\$313.98

¹ Typical residential bills assume monthly water usage of 5.5 ccf (hundred cubic feet) for peak period water usage and 4.7 ccf for off-peak period water usage.

² About 65 percent of Seattle's sewer rate goes to pay King County for sewage treatment. Typical residential bills assume monthly sewer usage of 4.3 ccf.

³ Drainage fees are billed for SPU as a separate line item on King County's annual property tax statements. The typical bill is a median bill.

⁴ New solid waste rates take effect April 2014. Typical residential garbage service is a 32-gallon garbage container and 96-gallon food and yard waste service.

Winter Collections

Garbage, recycling, and food and yard waste pickups can be delayed during snowy and icy weather. Check for delays in your collection:

www.seattle.gov/util
[www.twitter.com/SeattleSPU](https://twitter.com/SeattleSPU)
AtYourService.seattle.gov
www.facebook.com/SeattlePublicUtilities

Collections will be on normal schedule for Martin Luther King Jr. Day, Monday, January 20, and Presidents Day, Monday, February 17. Customers should place their containers out by 7 a.m. to ensure collection. Report a missed collection on these days by calling **206-684-3000** during regular business hours on Tuesday, from 7:30 a.m. to 5 p.m., or by completing the Online Missed Collection form at www.seattle.gov/util.





Cold Weather Burst Your Pipes!

Below-freezing temperatures can burst water pipes around your home, potentially causing serious property damage and wasting large amounts of water.

While burst pipes are usually easy to spot, smaller breaks often go unnoticed, so regularly check these areas for leaks:

- Make sure outdoor faucets aren't dripping and if you can access the pipe that feeds the faucet, inspect it for any leaks.
- Check sprinkler heads for leaks, and look for unusually damp sections in your garden, which may point to an underground leak.
- Pipes in your basement, crawlspace or garage are often subjected to freezing temperatures so look for wet spots or puddles on the ground.
- Inspect the pipes for tankless water heaters that run along the exterior of your house for leaks.
- Check any indoor sink pipes that are against exterior walls.

For more information on preparing water pipes for winter weather, visit www.takewinterbystorm.org.



Stop Flushing Away Your Money

Toilets are a household's biggest water user — old, leaky models can impact your utility bill. Consider replacing yours with our help!

\$30–\$75 Rebates: For a limited time, customers who replace their old, water-guzzling toilets (made before 2001) with new WaterSense-labeled models are eligible for a \$30 rebate. Or, choose one of the newer WaterSense Premium models and get a \$75 rebate! Learn more at www.savingwater.org/rebates or by calling **206-684-SAVE (7283)**. The \$30 rebate for regular WaterSense toilets for homeowners ends on March 31, 2014.



North Transfer Station Closing

Seattle Public Utilities is getting ready to replace the North Transfer Station (1350 North 34th Street) with a more modern and efficient facility that will meet the growing future needs of the city. To prepare for the demolition and rebuild work, the current station will close on January 20. The new North Transfer Station is expected to open in 2016. While closed, station users are encouraged to use the new South Transfer Station facility at 130 South Kenyon Street in South Park. To learn more about the North Transfer Station Rebuild Project, visit the project website at www.seattle.gov/util/NewNorth. Directions and station hours for the South Transfer Station are at www.seattle.gov/util/Dump.



Have a Recycling Question?

Ask Evelyn the Envelope and maximize your recycling. Use her "Look It Up" tool at www.seattle.gov/util/LookItUp or follow her on Facebook at www.facebook.com/EvelynTheEnvelope.

Free Class!

Don't
Drip & Drive



Fix That
Leak!

You won't get your hands dirty when you attend a FREE Auto Leaks Class – a \$125 value! But you will get your car inspected, discover if you have any leaks, and find out how much repairs cost BEFORE you go to the mechanic. A leaky car isn't a reliable car. Plus it's harmful to Puget Sound.

Choose from these upcoming dates at South Seattle Community College in West Seattle: **January 18 or February 15.**

Want a different location? Try one of our classes at West Seattle High School or Renton Technical College.

Register today: www.fixcarleaks.org.

@ Your Service is published every two months by Seattle Public Utilities, 700 5th Avenue, Suite 4900, Seattle, WA 98104. It is available online and in other languages at www.seattle.gov/util/yourservice.

@ Your Service se encuentra disponible en español en www.seattle.gov/util/yourservice.

@ Your Service có thông tin bằng tiếng Việt trong www.seattle.gov/util/yourservice.

您可在以下網站www.seattle.gov/util/yourservice閱覽《@ Your Service》中文版。

